

MEMBERSHIP TERMS & CONDITIONS



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(For Skills Development Sessions for 6-15 year olds, terms vary for Select Squad Players who have been given their season-long contracts)

MEMBERSHIP REGISTRATION FEE

The Silver or Gold Membership Registration fee is payable only once, initially when joining Super Skills. This must be paid before the start of your first training session after you've had a taster session.

A re-activation fee of £40.00 will be charged if a player stops their training sessions for over one year and wishes to start again after this period.

TRAINING FEES

Training Fees must be paid in full for a subscription period of 1 month / 3 months / 6 months, due at the beginning of the subscription period. Payment must be made in full by the due date of each subscription period. Reminders are sent through the Pitchero App and by WhatsApp to remind you when payment is due. Super Skills reserves the rights to allowing the member to participate if fees have not been paid. Late payments will face a £5 late payment charge. Unpaid membership and training fees may result in the termination of your membership and a ban from Super Skills.

AUTOMATIC RENEWAL / CANCELLATION

Your Training Fees are automatically renewed at the end of your subscription period.

To cancel your training subscription, we require 7 days written notice from you, otherwise you will be charged, at minimum, for the next training session.

APPROVED PAYMENT METHODS

To avoid any overdue payment penalties, we recommend you keep notifications from the Pitchero App on and look out for reminders or setting up a standing order.

Alternatively, payments may be made by cash or by online BACS transfer.

PAYMENT PENALTIES

Super Skills reserve the right to charge the following penalties:

- Payments that are overdue will incur a £5 late payment fee.
- Any other payment methods than the ones stated in the Approved Payment Methods will incur a £2.00 administrative charge.
- Returned cheques will incur a £10.00 charge.
- We will recover from the customer, any extra charges incurred that are imposed on us from your bank, including but not limited to any payment disputes.
- Late child collection - £0.50p per minute if a child is collected more than 10 minutes after a training session ends.

Consistent late payments of fees may result in termination of your membership and a ban from Super Skills.

NO REFUND POLICY

The player's membership is accepted with the understanding that the player and their parents/guardians will be responsible for the payment of fees, until we have had a written cancellation notice from you (by email or text message). There are no refunds for missing training sessions or other organized activities for your own reasons.

For training sessions cancelled by us due to adverse weather conditions, you will have two options: 1) Book a catch up session or 2) Don't book a catch up session and be issued a partial credit towards the next month, where up to £3.00 of the session fee is non-refundable.

For training sessions cancelled by us for any other reason than adverse weather conditions, we will issue a full credit or refund for that session.

MISSING SESSIONS

Please inform us at the soonest if your child will be absent for any reasons such as illness, family emergencies, holidays, school functions, other one-off commitments or religious events.

In any case, if a child misses a Super Skills Ball Mastery 1v1 session, it will count as an absence. You may book a catch-up session within 6 months at no extra cost for any absences. This must be on another day than their current training schedule and will be accepted depending on available slots in that class. Your subscription must be active for you to book catch-up sessions, i.e. – fees for the month you are taking a catch-up session in is paid.

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FREEZING SUBSCRIPTION POLICY

You may choose to freeze your subscription that has been paid for, At most, you will be able to freeze 3 consecutive sessions at any time, but up to a maximum of 6 training sessions in a whole season (season defined as September – July). To freeze your subscription, we must be given a written notice from you (by email or text message) a minimum of 7 days before you wish to freeze it. Freezing your subscription does not charge you for those training sessions in that period. After 6 sessions have been frozen, no more freezing will be allowed for the rest of the season and each subsequent missed session will be counted as an absence, for which you will have the option of booking a catch-up session. Please call or email Super Skills in advance to book a catch-up session as this is dependent on availability per session.

INJURIES

If an injury occurs, and player cannot play for up to a one-month period, please notify us and we will freeze their training schedule in line with the Freezing Subscription Policy. If the injury is more severe and the player cannot play for longer than one month, a doctor's note must be provided, which excuses the player from physical activities and states how long the player should rest for before returning. This will be dealt on a case by case basis.

VENUE & FACILITIES

Super Skills is completely committed to the development of their players and aim to keep the training sessions open all year around (apart from public holidays). It is the understanding that players are subscribed to our training sessions regardless of which facility we are using. If the venue is closed or a facility is being used for school exams or functions for example, we may relocate within reason to another venue or facility temporarily. Players will still be expected to attend sessions if this is the case and if they miss the session, it will count as an absence and payments will still be due.

UNIFORM

All members must wear their full Super Skills training kit to the sessions. The Super Skills kits are the players' and parents' responsibilities. It is understood that if there is loss or damage of the kit, the player will be required to purchase a new one to continue taking part in the sessions.

SUSPENSION / DISMISSAL

It is understood that the player will be suspended or dismissed without any refunds and the obligation to pay in full, the remainder of the training fees for your chosen subscription, should they or their parents act in any way prohibited by Super Skills, their policies, procedures, culture and philosophy and/or there is found to be a breach of the Players' and/or Parents' Code of Conduct. All documents are made available on our website.

INJURIES, PERSONAL LOSS OR DAMAGE

I recognize the possibility of physical injury associated with football and the physical activities at Super Skills and its' affiliates. Neither Super Skills Soccer Ltd nor any of the Super Skills staff are under any liability with respect to any sport related injury before, during, because of, or after training. Additionally, neither Super Skills Soccer Ltd nor the Super Skills staff is liable for any personal loss or damage. I hereby release, discharge and/or otherwise indemnify Super Skills, its affiliated organisations, sponsors, employees and associated personnel, including the owners of fields and facilities utilized for the Sport, against any claim by or on behalf of the player's participation in the activities.

AMENDMENTS

Super Skills reserve the right to amend the terms and conditions of their membership at any time, in which case, all members will be notified of the changes and have the option to withdraw their membership with Super Skills if they are not satisfied.